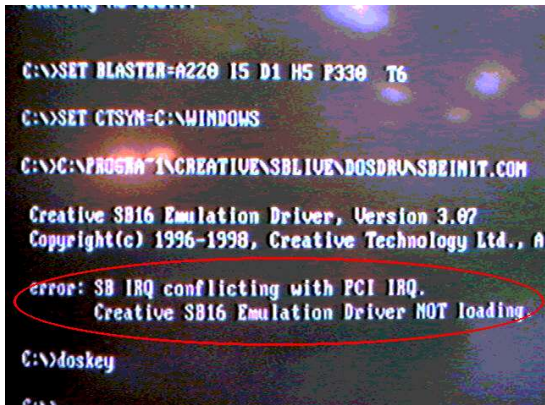
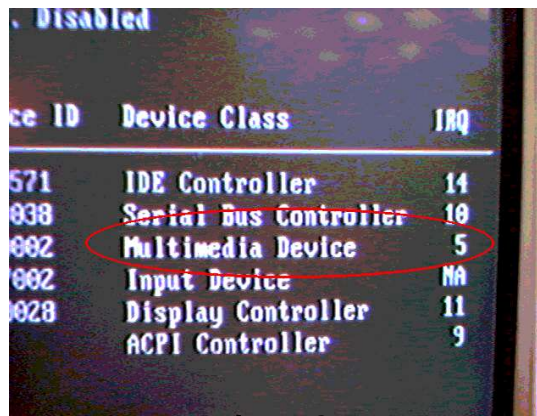




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## Answers for Hot Issues

<p><b>Item No.:</b> HOTAns08</p> <p><b>Posted Date:</b> May. 3, 2000</p> <p><b>Last Update:</b> May. 3, 2000</p>	<p><b>This information applies to:</b></p> <ul style="list-style-type: none"> <li>o Sound Blaster Live! Series.</li> <li>o ALL VIA Chipset M/B.</li> </ul>
<p><b><u>Question:</u></b></p>	
<p><b>I encountered the error message "Creative SB16 Emulation Driver NOT Loading" while loading the SBLive DOS driver, which also caused my system not able to play sound under DOS mode!</b></p>	
<p><b><u>Answer:</u></b></p>	
<p>If you encountered the error message "Creative SB16 Emulation Driver NOT Loading" while loading the SBLive DOS driver (Fig.1), then please follow the steps below:</p>	
 <pre> C:\&gt;SET BLASTER=A220 I5 D1 H5 P330 T6 C:\&gt;SET CTSYN=C:\WINDOWS C:\&gt;C:\PROGRAM FILES\CREATIVE\SBLIVE\DOSDRASBEINIT.COM Creative SB16 Emulation Driver, Version 3.07 Copyright(c) 1996-1998, Creative Technology Ltd., A error: SB IRQ conflicting with PCI IRQ. Creative SB16 Emulation Driver NOT loading. C:\&gt;doskey C:\&gt; </pre>	
<p style="text-align: center;"><b><u>Figure 1.</u></b></p>	
<p>1. Check your SBLive IRQ setting from the following device table (Fig.2) during the system start up.</p>	



Device ID	Device Class	IRQ
571	IDE Controller	14
038	Serial Bus Controller	10
002	Multimedia Device	5
002	Input Device	NA
028	Display Controller	11
	ACPI Controller	9

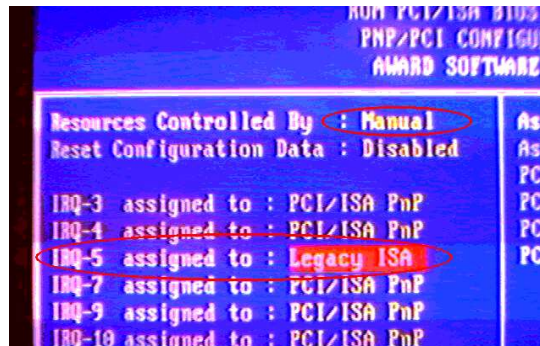
**Figure 2.**

- Restart your system and enter the BIOS Setup Menu to change the following IRQ setting manually (Fig.3):

PNP/PCI Configuration -> Resource Controlled by: **Manual**

IRQ-**X**\* assigned to: **Legacy ISA**

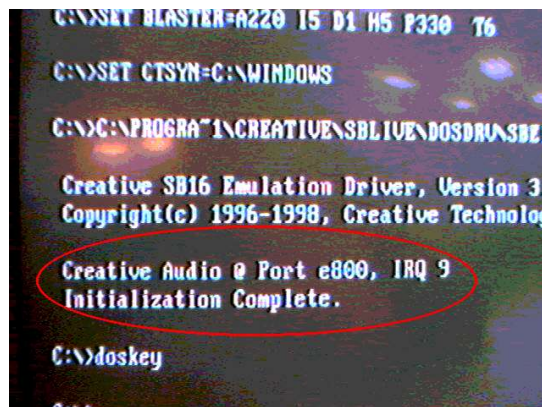
**X**\* denotes the IRQ value obtained from the Step 1 above.



IRQ	assigned to
IRQ-3	PCI/ISA PnP
IRQ-4	PCI/ISA PnP
IRQ-5	Legacy ISA
IRQ-7	PCI/ISA PnP
IRQ-9	PCI/ISA PnP
IRQ-10	PCI/ISA PnP

**Figure 3.**

- Save above BIOS settings and restart your system.
- The following message (Fig.4) should appear once the SBLive DOS driver is successfully loaded.



```

C:\>SET BLASTER=A220 15 D1 H5 P330 76
C:\>SET CTSYN=C:\WINDOWS
C:\>C:\PROGRAM~1\CREATIVE\SBLIVE\DOSDRIVERS\SB16
Creative SB16 Emulation Driver, Version 3.
Copyright(c) 1996-1998, Creative Technology
Creative Audio @ Port e800, IRQ 9
Initialization Complete.
C:\>doskey
C:\>

```

**Figure 4.**

**Note 1.**

Please make sure you have the latest SBLive DOS driver for a trouble free installation.

**Note 2.**

The steps above are valid only if the DOS driver installation procedures were followed correctly according to SBLive DOS driver installation procedures.

<b>BIOS Update:</b>	<b>Driver Update:</b>
N/A	<u>MUST</u> use the Latest DOS driver for Creative SBLive



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If you have any technical support questions, please check our FAQ page or e-mail us you also can download drivers/BIOS from technical support page. For any web site related comments, please send e-mail to [webmaster@dfi.com.tw](mailto:webmaster@dfi.com.tw).

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